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HEALTHCARE OPERATIONS & INFORMATION MANAGEMENT



Friday, November 2nd, 2012
12:00 PM – 2:00 PM
Bronfman Bldg., Rm. 210
1001 Sherbrooke St. West, Montreal

The Transition to the New MUHC: Tools and Techniques for the Optimization of Surgical Processes

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Abstract

The McGill University Health Centre (MUHC), in Montréal, Québec, currently undergoing a CAD \$2.1 billion transformation with the construction of a new mega hospital and major renovations to two other sites, deployed a project management office in 2008 to support transition projects. Unlike a traditional construction project office, the Transition Support Office (TSO) has the mandate to help key players coordinate the organizational transition, support improvement in care processes and create a culture of innovation. Traditional project management methodologies as guided by the Project Management Institute are supplemented with resources specific to each project type. Process review experts, evidence-informed decision-makers, knowledge brokers and clinical practice consultants are employed in the TSO to support project managers.

Modeling and simulation is one technique used by TSO experts to develop and test interventions to improve efficiencies in clinical operations. At the TSO, modeling and simulation has been used in particular in to optimize operating room processes. A description of how these tools have been used will be provided in this seminar with a discussion about lessons learned for the future.

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*Robert Kuy, MD, MHA, CPUR, is the **Surgical Services Project Manager for the Transition Support Office** of the MUHC. Prior to his current position he worked for over 15 years as an international health care administrator and consultant in both the public and private health care sectors.*

Please RSVP by October 30th - a light lunch will be served



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