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Yunfei Wang
Ioana C. Bilegan
Teodor Gabriel Crainic
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Yunfei Wang¹, Ioana C. Bilegan¹, Teodor Gabriel Crainic²*, Abdelhakim Artiba¹

¹ Laboratoire d'Automatique, de Mécanique et d'Informatique industrielles et Humaines (LAMIH), University of Valenciennes and Hainaut-Cambrésis (UVHC), Malvache building, Le Mont Houy, F59313 Valenciennes Cedex 9, France
² Interuniversity Research Centre on Enterprise Networks, Logistics and Transportation (CIRRELT) and Department of Management and Technology, Université du Québec à Montréal, P.O. Box 8888, Station Centre-Ville, Montréal, Canada H3C 3P8

Abstract. Various indicators are used to qualify the performance of intermodal transportation systems. Some of these are found in public documents, e.g., annual company reports, usually providing global measures such as total flow volumes, profits, and share values. While of great interest, such measures are not sufficient to support a fine analysis of different operation strategies, commercial policies, and planning methods. A number of additional measures are therefore used in the scientific literature to address these issues. Our first goal is to review the performance indicators found in public sources and scientific literature and to qualify them with respect to tactical planning of intermodal barge transportation systems. We extend this analysis to include revenue management policies, e.g., market segmentation and differential pricing, a topic generally neglected in freight transportation. We also discuss procedures to generate problem instances that provide the means to analyze planning methods and system behavior based on these performance indicators. This study is clearly of importance to the scientific literature, when comparing proposed models and solution methods. It is of equal value to industry, highlighting the information one should collect out of the massive data flows generated by the cotemporary IT systems, as well as the strategies required to transform this dynamic data into information appropriate for decision making at the tactical planning level, in particular when using revenue management concepts in the service network design.

Keywords: Freight intermodal transportation, barge transportation, performance indicators, tactical planning, revenue management.

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* Corresponding author: TeodorGabriel.Crainic@cirrelt.ca

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1. Introduction

Intermodal freight transportation is core economic activity supporting for a large part national and international trade. As such, it is a well-known and intensely investigated application field in operations research and transportation science. Planning and management of activities at the strategic, tactical and operational levels are both essential to the economic and operation efficiency of intermodal transportation systems and stakeholders, and complex processes in their own right. This resulted into a rather rich collection of models and methods aiming to optimize operations, service and resource utilization for intermodal freight transportation carriers. Not all components of the industry received equal treatment, however. We are thus particularly interested in such a less studied branch of the field, namely barge intermodal freight transportation systems (river/in-land vessel transportation), which is gaining in interest as a component of environment-friendly modal shifts.

The study we undergo, and the results presented here, focus on the tactical level decision-making problems and concern, in particular, the scheduled service network design (SSND) with asset management considerations. There are very few service network design models and methods proposed for barge transportation yet, but one observes raising interest for the topic, including within freight forwarders and carriers, mainly due to modal-shift public policies and increasing concerns in the public and shippers alike with respect to the environmental impact of other modes of freight transportation. This translates for barge carriers into a new motivation and willingness to have a higher level of competitiveness, to devise a different way of designing their services, and to explore new customer-service strategies offered by the revenue-management concepts.

Many studies in the literature make assessments of newly proposed SND models and solution techniques versus more classical ones, or make comparisons between different approaches etc. For the theoretical studies, these assessments and comparisons between strategies are done by numerical simulation and evaluation of numerical results. Usually, the transportation system is modeled (at the tactical level) in a generic way and assumptions are done with respect to the underlying physical network and infrastructure, characteristics of available assets (fleets of vehicles, terminal resources, capacities, etc.) and about future demands (demand forecasts). Based on these assumptions, data sets for test instances are generated and then the corresponding SND problems are solved; optimal solutions being obtained, characteristics of the corresponding operation plans have to be highlighted and performances evaluated. Performance indicators come then into play and have an important role in the analysis of the results.

Performance indicators are broadly used, in practice and research, to characterize the performance of a given transportation system under current (e.g., the annual activity and financial reports of carriers) or proposed (e.g., simulation studies) operating conditions. They are, of course, also widely used to validate and evaluate models and solution methods, as well as the corresponding results and strategies. Many such indicators are found in official documents and the scientific literature, as shown in the following. Yet, there is no general framework for analyzing the interest of particular performance indicators in the context of specific problem settings, generating appropriate problem instances, and choosing the most representative indicators. Nevertheless, it is commonly accepted that, some indicators give more
insights than others when evaluating the performances of a transportation system or methodology, and some critical ones may be singled out. In the same time, the performance indicators can only be computed if specific information and data are collected for this purpose. Our goal is to contribute toward addressing this issue. The contribution of the research presented here therefore is to propose a classification and analysis of the performance indicators generally used to evaluate tactical planning solutions in freight transportation, aiming to identify adequate ones for SSND with revenue management considerations. We also give some insights in the way the necessary test instances are generated for a general network barge transportation system.

The structure of the paper is as follows. We give a brief description of the general SSND problem in Section 2, together with corresponding literature and specific issues related to the introduction of revenue management considerations in the tactical planning problem. Section 3 gives the first steps toward a general classification of performance indicators and identifies a number of particular ones related to the problem studied here. The description of a general procedure to generate problem instances for SSND models of general barge transportation networks is the focus of Section 4, followed by Section 5 where numerical results and an analysis of the different performance indicators are presented. The paper ends with conclusions about the presented study.

2. Problem characterization

Service network design formulations (Crainic 2000) are extensively used to address planning issues within many application fields, in particular for the tactical planning of operations of consolidation-based modal and multimodal carriers (e.g., Bektaş & Crainic 2008, Christiansen et al. 2007, Cordeau et al. 1998, Crainic 2003, Crainic & Kim 2007). Building such a plan involves principally selecting the services to operate and their schedules or frequencies, and routing the demand through the selected service network. Most service network design models proposed in the literature consider the resources required to perform the services (vehicles, power units, drivers, etc.) and the different types of customers only indirectly, however, which is increasingly inadequate to reflect the operation strategies of a broad range of transportation systems.

One observes a recent trend in the field aiming to introduce more explicit resource-management considerations into tactical planning models (e.g., Andersen et al. 2009a,b, Bilegan & Crainic 2014, Crainic et al. 2013, Kim et al. 1999, Lai & Lo 2004, Pedersen et al. 2009, Sharypova et al. 2012, Smilowitz et al. 2003). These so-called scheduled service network design with resource (or asset) management take the form of mixed-integer formulations defined on time-space networks (except Sharypova et al. 2012, working with continuous time). The schedule length (e.g., a week), which will be repeated during the planning horizon (e.g., the season), is divided into periods (e.g., the day), and the terminals are duplicated to have a time-labeled copy within each such period. The set of time-labeled terminals makes up the set of nodes of the graph. In the basic problem setting, demand is then defined in terms of commodities, that is, given quantity of freight available at an origin node at a given period to be moved to a given destination node within some duration restrictions. Potential services (mode, speed, etc., may further characterize the service) from a terminal at a given period (departure time) to a different terminal and time period are making up the set of design arcs of the model. Holding arcs, for freight and resources waiting at a given
terminal for one period, are included between two consecutive copies of the same terminal. Service arcs are generally characterized by a capacity limiting the total quantity of flow transported (sometimes, commodity-specific capacities are also included), as well as by a fixed cost to be paid if the service is included in the final design (i.e., it will operate) and a unit commodity cost. Only the latter characterizes holding arcs. Resources, vehicles of a single or a low number of types, support the operations of the services. In the current state-of-the-art, a unit of resource is required to operate each selected service, and it may operate at most a service at each time period. Resources are allocated to terminals out of which they operate and where they return according to various rules and restrictions (e.g., the number of periods they may be out of their home terminal).

The scheduled service network design with resource management formulation then includes three sets of variables representing decisions on service selection (arc, binary), demand transportation (arc-based continuous commodity-specific flows), and resource-to-service assignment (binary; path/cycle formulation have also been proposed, e.g., Andersen et al. 2009b, Crainic et al. 2013, Pedersen et al. 2009). The objective function generally minimizes the total cost of the system made up of the total fixed cost of selecting services, the total cost of flowing the demand, the total fixed cost of the used resources, and their respective operating costs. Other than the application-specific restrictions (e.g., number of resources by terminal), the constraints making up the formulation are enforcing the conservation of flow and the balance of services (number of services/resources incoming at a node equal the number departing the node) at nodes, the linking (and capacity) relations between flows and services, the assignment of a single resource to a service and of at most a service to each resource, the time limits on the route of a resource and the transportation of demand.

The model we use in this paper (Bilegan & Crainic 2014) follows this general framework but also includes a representation of the revenue management strategy used by the firm. Revenue management is a well-known set of concepts, strategies, and methods aiming to determine the most appropriate fare for each customer at the moment the reservation is made (Talluri & van Ryzin 2004). Used broadly for passenger transportation and in the tourism industry, its utilization within freight transportation is still in its infancy (Bilegan et al. 2013). Consequently, there is little expertise on how to include such concepts into the tactical-planning methodology. In their pioneering work, Bilegan and Crainic (2014) propose to proceed by including several types of customers (on the demand side) and several levels of delivery service (on the provider side). Each level of delivery service (e.g., fast or slow delivery) is associated with a specific fare for each origin-destination pair of terminals in the system. The overall objective is to maximize the net profit. Two types of customers, and consequently two types of demand are considered in the present study, regular – corresponding to the regular traffic on the network (following long-term contracts or reservation with customers); this demand has to be always satisfied –, and punctual or “spot” demand. Two types of “spot” demands are considered depending whether a punctual demand must be served in its entirety when accepted (full punctual demand) or whether only a fraction of the punctual demand could be accepted (partial punctual demand). The relative ratios of punctual to regular demand volumes, as well as the ratio of the fares (e.g., fast delivery fare with respect to the slow delivery fare), are normally determining factors for the profitability of the firm and they are addressed when analyzing numerical results in Section 5.
3. A first step towards a taxonomy of performance indicators

In this section, we present an analysis of some of the performance indicators generally used for validating and evaluating service network design models, corresponding results and strategies. In order to keep the presentation short, only a few recent scientific papers are cited. We selected those with a high relevance to the present study, in particular those developing models for intermodal barge transportation at the tactical level. We consider them to be quite representative of the existing literature in this field, although we do not claim having performed an exhaustive search in this direction.

Andersen and Christiansen (2009) used a set of performance indicators to qualify rail freight services. The authors computed the number of contracts served and the number of vehicles used. The total profit was also given, computed as total costs subtracted from the total revenue obtained from the served contracts. Andersen et al. (2009a) also used the number of vehicles in use, as well as the number of service departures per week and the duration (number of hours or time periods) of service operations, repositioning moves, and holding vehicles at nodes. Braekers et al. (2013) focused on the average cost reduction and vessel capacity utilization, as well as on weekly profit and cost, the weekly number of transported containers, and the percentage of empty containers transported. It is worth noticing that, in addition, they used a particular indicator giving the percentage of volume transported by barge out of the total volume of demand, since some of the demands could be transported by road in their setting. In Caris et al. (2011), average and maximum waiting times, and average turnaround time at the port of Antwerp were used as indicators. The authors also computed the average and maximum capacity utilization at the port of Antwerp in terms of berthing capacity of the port. Sharypova et al. (2012) calculated the ratio between the number of vehicles used and the total number of vehicles in the fleet, the percentage of containers transshipped between vehicles with respect to the total number of containers transported in the system, and the percentage of direct services out of the total number of services chosen as optimal solution of the SSND model. Lo et al. (2013) develop a two-phase stochastic program formulation for ferry service network design with stochastic demand for passenger transportation. They used the notion of service reliability to differentiate demands and introduce uncertainty into the mathematical model. Total cost was used in comparing their new formulation with the conventional one. They also decomposed it by different secondary indicators: ad hoc cost (cost of ad-hoc services added only when needed, subcontracted or outsourced to a third party), waiting cost (passenger waiting time penalties) and regular services operation costs.

We propose a first classification of these different performance indicators based on their relevance and meaning from the service providers’ perspective, as well as from the customers’ perspective. Thus, we consider that the first and most important category is the one grouping indicators directly giving information about the economic impact of the tactical planning decisions (e.g., costs, profits). The second one, giving information particularly useful to the service providers and other stakeholders directly involved in transportation and handling activities, is the set of resource-utilization performance indicators. Last but not least, we think an important category, especially from the customers’ point of view, is the one concerning quality-of-service performance indicators. Inspired by the set of performance indicators cited
above, we present a classification based on these three main criteria in Table 1. In the upper part of the table, the performance indicators collected in the preliminary analysis are to be found. In the lower part of the table, some additional indicators are added, responding to the need of evaluating SSND models with revenue management considerations, as explained in more detail hereafter.

Table 1. A first classification of performance indicators used for tactical planning of intermodal barge transportation systems

<table>
<thead>
<tr>
<th>Economic impact</th>
<th>Resource utilization</th>
<th>Quality-of-service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total profit</td>
<td>Number of vehicles in use</td>
<td>Number of contracts served</td>
</tr>
<tr>
<td>Total cost</td>
<td>Number of open services</td>
<td>Waiting time in intermodal terminals</td>
</tr>
<tr>
<td>Average cost</td>
<td>Operating hours of services</td>
<td>Waiting time at other terminals</td>
</tr>
<tr>
<td>reduction</td>
<td>Operating hours for repositioning</td>
<td>Average turnaround time</td>
</tr>
<tr>
<td>Ad hoc services cost</td>
<td>Duration of holding vehicles at nodes</td>
<td>Time on intermodal services</td>
</tr>
<tr>
<td>Waiting time cost</td>
<td>Number of vehicles used/fleet size</td>
<td>Handling in intermodal terminals</td>
</tr>
<tr>
<td>Regular services cost</td>
<td>Vessel capacity utilization</td>
<td>Waiting time at borders</td>
</tr>
<tr>
<td></td>
<td>Berthing capacity utilization</td>
<td>Containers transported by barge</td>
</tr>
<tr>
<td></td>
<td>Number of direct services/total services</td>
<td>Empty containers transported</td>
</tr>
<tr>
<td></td>
<td>Ratio of transshipped containers</td>
<td></td>
</tr>
</tbody>
</table>

When differentiating types of customers and fares, we need to show how the system behaves under some particular assumptions. This helps calibrating parameters and also to better understand what are the most suitable circumstances in which a specific type strategy should be applied to obtain the best results. When introducing revenue management concepts in service network design models, new performance indicators are needed, in particular for evaluating the absolute/relative economic performance and the ratio of accepted demand with respect to the total demand. Moreover, in order to develop more insights into the behavior of the system, several different indicators can be calculated with the purpose of understanding where the effectiveness of the solution comes from, how resources are distributed and used, how freight consolidation is performed, etc.

When analyzing the way resources are used, we focus particularly on the number of empty and less-used vehicles. The empty vehicles are the vehicles used in the transportation plan without any cargo (repositioning moves); the less-used vehicles
indicate vehicles whose average capacity usage is less than 20%. The service suppliers could choose to close the services whose capacity is less used, which would probably lead to a different solution and plan; this could be tested by introducing the corresponding constrains in the mathematical model and by comparing the subsequent solutions thus obtained.

Another indicator that has to be introduced is the percentage of accepted/rejected punctual demands (TEUs) out of the total volume of demands (regular and punctual). As we differentiate the demand, we are looking at how much of the demand, in terms of TEUs, is accepted/rejected in each category of punctual demands (partial and full punctual demands). This indicator is related to the quality-of-service offered by the carrier, and gives an idea of the capability of the system to discriminate between high-profit and low-profit demands.

4. Test instances generation

We now turn to how the problem instances are set up and how the data characterizing the transportation system are randomly generated. To represent the reality of a general network, we consider a set of ports and the physical links (water navigation infrastructure) between them representing the physical network, like the one represented in Figure 1. Without loss of generality, we classify ports into two categories, i.e., main ports and secondary ports. The main ports stand for the deep-sea ports (e.g., port A in Figure 1) and the secondary ports represent the inland ports. An Origin-Destination (OD) pair is called a main OD-pair, if it is related to at least one main port. It is considered a secondary OD-pair otherwise. We make the assumption that all ports have enough berthing capacity to hold vehicles (in operation or not), and sufficient space to store containers. We also assume that the handling machinery at each port is efficient enough and the duration of servicing a vehicle, for loading and/or unloading activities, is equal to one time period. A single type of vehicle is considered with a capacity equal to 100 TEUs. We make the assumption that the transit time from one port to any other consecutive port is one time period (the distance between any consecutive ports in the physical network is considered to be almost the same). The fleet size is assumed big enough to satisfy all demands.

![Figure 1. A general physical network](image)

Every demand is characterized by an OD-pair (its origin and destination ports), its availability time at origin (the earliest time the demand is available and ready for transportation), a delivery type (slow or fast) characterising the maximum delivery time within which the demand has to be delivered to its destination (in number of time periods), a volume (in TEUs) and a category differentiating the type of customer or the type of contract (regular or punctual, as explained in Section 2).
We assume that demands between main OD-pairs occur more often than demands between secondary OD-pairs. In terms of availability time in port, demands for main OD-pairs may arrive at each time instant. To restrict the problem size, demands for the secondary OD-pairs may occur at time instants belonging to a restricted set (e.g., every two time periods). Moreover, we allow only 10% of the secondary OD-pairs to be chosen in a test instance. These 10% are picked up randomly (uniformly) from the complete list of possible OD-pairs. For each OD-pair and availability time in port chosen (randomly generated), two demands, one with fast delivery and the other with slow delivery type, are set. This results in a balanced number of demands asking for fast and slow deliveries within the same test instance.

The volume of demands is randomly generated between 0 and a maximum value (usually less than the capacity of a vehicle) according to the uniform distribution. In order to generate a well-balanced mixture of regular and punctual demands within a test instance, we generate first the set of demands to be used, without specifying their category. Thus, we fix the total volume of demand in the instance. Then, the volume of punctual demands is specified as a percentage ($p$) of the total volume of demand, the remaining ($1-p$) being the percentage of the total volume corresponding to regular demands. We may thus generate instances with a fixed total demand but with varying proportions of main to secondary and regular to punctual ratios.

The maximum delivery time for each demand is computed (in terms of time periods) according to the distance between the origin and destination of the demand and the corresponding delivery type (fast or slow). As a general rule, we assume that a demand associated to a slow delivery would accept to be delivered within a time two times longer than the delivery time required by a fast demand between the same origin and destination. We set the fast delivery time by ensuring feasibility with respect to some of the less time-consuming potential services that could serve that demand. The different delivery types and thus the different types of demands are associated to different fares classes. A low fare corresponds to a slow delivery demand type and a high fare is associated with a fast delivery demand.

In the following section we give some numerical results obtained when solving the SSND problem for random test instances with data sets generated by this type of procedure.

5. Numerical results and analysis

We now illustrate how, using a set of problem instances generated as described above, the performance indicators may help analyze the output of an SSND model with asset and revenue management considerations. We compare two mathematical models, a traditional one in which demands are not differentiated, called SSND in the following, and a newly proposed SSND-RM one, integrating revenue management concerns, namely customer differentiation and different fare classes (Bilegan & Crainic 2014). The main difference between the two models is that the first one deals with regular demands only (all the demand has to be satisfied), while the second takes
into account both regular and punctual demands, which allows potential performance increase by refusing partially or totally some of the less profitable demands. We follow the procedure described in Section 4. The demands are generated randomly for each test instance, and we run the program and solve the service network design problem for 20 different instances.

The performance indicators used here are a selection of indicators from Table 1, for each of the three main categories identified: economic impact, resource utilization and quality of service. The main indicators used are the net profit and total costs. For the latter, we also identify and calculate some of its components. In terms of fixed service operating costs, we use the cost of opening a service, called service-start cost. In terms of unit costs we use container-transportation, container-handling, container-holding (holding in the storage yard of a terminal), and in-port vehicle-holding costs. In terms of resource utilization, we compute the number of empty and less-used vehicles, as well as classical indicators such as the number of open services, the number of vehicles used by these services, and the average used capacity of those vehicles. Finally, we add two particular indicators required to study the incorporation of revenue management into the SSND model, in which we differentiate different categories of demands, that can be either partially or fully accepted or denied: the percentage of rejected volume of partial punctual demands and of full punctual demands out of the total volume of demands, denoted p/all and f/all respectively.

The average values (over the 20 instances) are displayed in Table 2. These relative values of the performance indicators denote an increase or a decrease of the corresponding absolute value of an indicator when the solution of the SSND-RM problem is compared with that of the classical SSND.

Table 2. Performance indicators with fare ratio (fast delivery/slow delivery) = 1.5

<table>
<thead>
<tr>
<th></th>
<th>R=4P</th>
<th>R=2P</th>
<th>R=P</th>
<th>2R=P</th>
<th>4R=P</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total cost decrease</td>
<td>4.00%</td>
<td>6.91%</td>
<td>10.18%</td>
<td>12.85%</td>
<td>16.83%</td>
</tr>
<tr>
<td>Transportation cost decrease</td>
<td>2.79%</td>
<td>5.16%</td>
<td>7.42%</td>
<td>9.14%</td>
<td>12.05%</td>
</tr>
<tr>
<td>Handling cost decrease</td>
<td>3.08%</td>
<td>5.37%</td>
<td>8.03%</td>
<td>9.62%</td>
<td>13.15%</td>
</tr>
<tr>
<td>Holding-containers cost decrease</td>
<td>2.90%</td>
<td>-5.19%</td>
<td>4.79%</td>
<td>6.28%</td>
<td>23.36%</td>
</tr>
<tr>
<td>Holding-barges cost decrease</td>
<td>-33.33%</td>
<td>-27.85%</td>
<td>-51.90%</td>
<td>-39.56%</td>
<td>-53.25%</td>
</tr>
<tr>
<td>Service-start cost decrease</td>
<td>5.60%</td>
<td>10.23%</td>
<td>14.05%</td>
<td>18.28%</td>
<td>21.78%</td>
</tr>
<tr>
<td>Net profit increase</td>
<td>2.68%</td>
<td>4.07%</td>
<td>6.28%</td>
<td>8.42%</td>
<td>10.29%</td>
</tr>
<tr>
<td>Capacity usage increase</td>
<td>3.54%</td>
<td>5.00%</td>
<td>6.92%</td>
<td>9.30%</td>
<td>10.87%</td>
</tr>
<tr>
<td># Open services decrease</td>
<td>5.60%</td>
<td>10.23%</td>
<td>14.05%</td>
<td>18.28%</td>
<td>21.78%</td>
</tr>
<tr>
<td># Used vehicles decrease</td>
<td>5.17%</td>
<td>9.41%</td>
<td>13.44%</td>
<td>17.12%</td>
<td>20.53%</td>
</tr>
<tr>
<td># Empty vehicles decrease</td>
<td>24.66%</td>
<td>34.25%</td>
<td>55.07%</td>
<td>63.24%</td>
<td>72.97%</td>
</tr>
<tr>
<td># less-used vehicles decrease</td>
<td>10.83%</td>
<td>27.33%</td>
<td>36.48%</td>
<td>48.67%</td>
<td>54.72%</td>
</tr>
<tr>
<td>Rejected demands volume p/all</td>
<td>1.39%</td>
<td>2.30%</td>
<td>3.92%</td>
<td>4.33%</td>
<td>6.36%</td>
</tr>
<tr>
<td>Rejected demands volume f/all</td>
<td>1.55%</td>
<td>2.84%</td>
<td>3.66%</td>
<td>4.82%</td>
<td>5.96%</td>
</tr>
</tbody>
</table>
The proportion of regular and punctual demands out of the total volume was varied in this set of instances. The five columns of the table correspond to five different ratios for the regular versus punctual demand categories. For example, “R=4P” indicates that the corresponding column displays the values of the performance indicators when in the SSND-RM setting there are 4 times more regular demands than punctual demands. In the same way, “R=P” means that the volume of regulars demands is almost equal to the volume of punctual demands and, for the last column, “4R=P” means that we have 4 times more volume for the punctual demands than for the regular ones. Recall that the total volume of demands (regular plus punctual) is maintained equal, and that only the ratio between the two general categories is varied. As shown in the table, the SSND-RM model always provides a better solution with respect to the performance indicators calculated here. This trend is even more accentuated when we increase the proportion of punctual demands. Figure 2 shows that the same hierarchy in the value level of the different measures is observed for the five different ratios of regular to punctual demands, for almost all the performance indicators considered. This is a direct confirmation of the consistency of the system’s behavior and of the test instances used when computing the results.

Figure 2. The value hierarchy of demand category ratios (R/P) for different performance indicators

To be more precise, Figures 3 and 4 present trends of relative values of costs and profits. As shown in Figure 3, the SSND-RM strategy always offers better solutions, in terms of cost decrease and profit increase. A rising trend appears when we increase the proportion of punctual demands as well. Furthermore, the slope of profit increase is smaller than cost decrease. This phenomenon comes from the fact that less money is obtained from the satisfied demands, as more demands are refused when increasing the ratio of punctual demands.
We present in Figure 4 the trends of different cost components when increasing the ratio of punctual demands out of the total volume of demand. One can notice that some of the cost indicators have very similar behavior compared to total cost decrease: service-start cost, transportation cost and handling cost relative value indicators. This implies that the analysis of only one type of indicator (e.g., the total cost decrease) gives reliable and consistent information about the behavior of the system and the related components having the same trend do not necessarily need to be calculated.

A somewhat different behavior is observed for holding-container cost and holding-barge cost decrease, which have irregular trends. For the holding-barges cost decrease, its irregularity can be explained by the fact that, for both models, barges are barely held in the port. In other words, barges are active (in-service) for most of the time. Hence, only a small amount of the total cost is spent on holding barges in ports. The relative values of this performance indicator being computed on such small values, the fluctuation is larger compared to other indicators. We can also notice some correlation between the holding-containers cost and holding-barges cost, their trends being in opposite directions.

For the resource utilization, as more demands can be denied, more services and vehicles can be saved. For the same reason, the distribution of demands on vehicles is more flexible and efficient. Therefore, the number of empty barges is getting smaller and the capacity usage is increased. All these trends are shown in Figure 5. In this figure, we can also observe that more punctual demands (both partial and full punctual demands) are rejected to optimize the solutions.
When comparing the two strategies and models, we evaluate the performances in terms of costs, revenues, resource utilization and quality-of-service. The conclusion is that the more we refuse non-profitable demands, the better the network and assets utilization is (reducing costs and increasing revenues). When compared with the classical one, the SSND-RM model consistently gives better results, for each of the indicators considered. This behavior shows robustness of the new problem formulation and the new revenue-management approach.

6. Conclusions

Performance indicators are broadly used to characterize the performance of transportation systems and to validate and evaluate models and solution methods, corresponding results and strategies. It is also known that some indicators give more insight than others and one would like to single out the critical ones for particular problem settings. This is particularly meaningful when new problem settings are analyzed, as are the emerging needs for tactical planning for container barge transportation with revenue management strategies. Yet, there is no general framework for analyzing the interest of particular performance indicators in the context of specific problem settings, generating appropriate problem instances, and choosing the most representative indicators.

We proposed a first classification and analysis of performance indicators generally used to evaluate tactical planning solutions in freight transportation, and identified a number of adequate ones for scheduled service network design models with resource and revenue management considerations. We also provided insights into the generation of adequate test instances to study these planning issues in the general context of container barge transportation systems.

The numerical analysis of the results of comparing a classical SSND formulation and a new model integrating revenue management strategies has shown the interest of the instance-generation procedure and performance-indicator study in the context of SSND-RM for container barge transportation. The initial insights provided by the study into the behavior of such systems under varying conditions of demand stratification and customer-service strategies (in terms of load acceptance) are a clear indication of this interest. They are also a first step into more comprehensive studies of such intermodal systems and modeling approaches, studies that we plan to undertake in the near future.
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