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## A Hybrid Method for the Probabilistic Maximal Covering Location-Allocation Problem

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**Abstract.** This paper presents a hybrid algorithm that combines a metaheuristic and an exact method to solve the Probabilistic Maximal Covering Location-Allocation Problem. A linear programming formulation for the problem presents variables that can be partitioned into location and allocation decisions. This model is solved to optimality for small and medium-size instances. To tackle larger instances, a flexible adaptive large neighborhood search heuristic was developed to obtain location solutions, whereas the allocation subproblems are solved to optimality. An improvement procedure based on an integer programming method is also applied. Extensive computational experiments on benchmark instances from the literature confirm the efficiency of the proposed method. The exact approach found new best solutions for 19 instances, proving the optimality for 18 of them. The hybrid method performed consistently, finding the best known solutions for 94.5% of the instances.

**Keywords**. Facility location, congested systems, hybrid algorithm, adaptive large neighborhood search, exact method, queueing maximal covering location-allocation model, PMCLAP.

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## 1 Introduction

Facility location plays an important role in logistic decisions. Each day, many enterprises resort to quantitative methods to estimate the best or the more economical way to meet clients' demand for goods or services. In some cases, the availability of the service can be associated with a time or distance to an existing facility. In this case, the decision maker has to find the best location to open the facilities in order to satisfy most of the demand.

The Maximal Covering Location Problem (MCLP) is a facility location problem which aims to select some location candidates to install facilities, in order to maximize the total demand of clients that are located within a covering distance from an existing facility [6]. Examples of this problem appear, for instance, in the public sector to determine the location of emergency services such as fire stations, ambulances, etc. Private companies solve this problem to locate ATMs or vending machines, branches of a bank, stores of fast food chains, cellular telephony antennae, etc. A more extensive list of applications can be found in [13], [15] and [27]. Variations of this problem, including negative weights and travel time uncertainty, can be found in [4] and [5]. Solution approaches to the MCLP include greedy heuristics [6, 12], linear programming relaxation [6], lagrangean relaxation [14], genetic algorithm [1], lagrangean/surrogate heuristic [19] and column generation [23].

In some applications, the number of clients and their associated demand allocated to a facility may have an impact the behavior of the system. Depending on the nature of the service, clients may have to wait to be served. In such congested systems, the service quality is measured not only by the proximity to an open facility, but also by a service level, such as the number of clients in a queue or the waiting times. Under the assumption that the service requests are constant over time, this aspect can be modeled by simply adding capacity constraints to the MCLP model. However, this deterministic approach may yield idle or overloaded servers.

To deal with more realistic scenarios, Marianov and Serra [21] proposed a model considering the arrival of clients to a facility as a stochastic process depending on the clients' demands. The authors define a minimum limit on the quality of service based on the number of clients in the queue or on the maximum waiting time. This yields an extension of the MCLP called Queuing Maximal Covering Location-Allocation Model (QM-CLAM) or Probabilistic Maximal Covering Location-Allocation Problem (PMCLAP). Due to the complexity of the problem and to the size of real world instances, most research is devoted to the development of heuristic methods [10, 11].

Location-allocation models contain, at least, two types of decision variables: where to install a facility (location decision) and which clients to serve by the opened facility (allocation decision). Traditional solution approaches, such as branch-and-bound algorithms, deal with location and allocation decisions simultaneously: clients are allocated to a candidate location that is still being considered for the installation of a facility. However, a hierarchical approach appears as a natural heuristic algorithm: locate facilities first and, in a second step, allocate clients to them.

To explore this characteristic of the problem, a new iterative hybrid method is developed. The location part of the problem is dealt with by an Adaptive Large Neighborhood Search (ALNS) metaheuristic, and the corresponding allocation solution is obtained by solving an integer subproblem to optimality. The ALNS was proposed by Ropke and Pisinger [25] for a class of the vehicle routing problem, and has since then been employed for a myriad of other problems, including the vehicle scheduling problem [3, 22], the fixed charged network flow problem [17], the stochastic arc routing problem [18], several classes of vehicle routing problems [26], the inventory-routing problem [7, 8], and train timetabling [2]. We are aware of only only application of the ALNS to a problem with a facility location component [16], which is significantly different from the problem at hand.

The remainder of this paper is organized as follows. Section 2 provides a formal description and a mathematical formulation for the PMCLAP. The hybrid ALNS metaheuristic is described in Section 3. The results of extensive computational results on benchmark instances are presented in Section 4. Conclusions follow in Section 5.

## 2 Problem description and mathematical formulation

The MCLP, introduced by Church and ReVelle [6], aims at locating p facilities among n possible candidates, such that the maximal possible population is served. However, this problem does not consider capacities or congestion issues. To overcome this limitation, Marianov and Serra [21] introduced the PMCLAP, an extension of the MCLP in which a minimum quality on the service level is imposed, assuming that clients arrive to the facilities according to a Poisson distribution. The way to measure the demand at a facility is either counting the number of people waiting for the service, or by measuring the waiting time for the service.

Formally, the problem is defined on a graph with a set  $\mathcal{N}$  of n nodes. Each node is associated with a demand  $d_i$  and a service radius (or covering distance)  $S_i$  in case a facility is located at the facility candidate i. Without loss of generality, a service radius equal to S is considered for all facilities. Let  $\mathcal{N}_i$  be a subset containing the list of nodes within S units of distance from node i, i.e., the set of location candidates j that can serve client i. In the PMCLAP,  $f_i$  represents the contribution of client i to the system congestion. This value is calculated as a fraction of the client's demand. It is assumed that clients will arrive to a facility according to a Poisson distribution with parameter rate  $\mu$ . The parameter  $\alpha$  defines the minimum probability of, at most:

- a queue with *b* clients, or;
- a waiting time of  $\tau$  minutes.

To model the PMCLAP, we define two sets of binary variables: one for location and another for allocation decisions. Variables  $y_j$  are equal to one if and only if location  $j \in \mathcal{N}$  is opened, and variables  $x_{ij}$  are equal to one if and only if the demand of node *i* is associated with facility  $j, i, j \in \mathcal{N}$ . The problem can be formulated as follows:

maximize 
$$\sum_{i \in \mathcal{N}} \sum_{j \in \mathcal{N}_i} d_i x_{ij}$$
 (1)

subject to

$$\sum_{j \in \mathcal{N}_i} x_{ij} \le 1 \quad i \in \mathcal{N} \tag{2}$$

$$\sum_{j \in \mathcal{N}} y_j = p \tag{3}$$

$$x_{ij} \le y_j \quad i \in \mathcal{N} \quad j \in \mathcal{N} \tag{4}$$

$$\sum_{i \in \mathcal{N}} f_i x_{ij} \le \mu \sqrt[b+2]{1-\alpha} \quad j \in \mathcal{N}$$
(5)

or

$$\sum_{i \in \mathcal{N}} f_i x_{ij} \le \mu + \frac{1}{\tau} \ln \left( 1 - \alpha \right) \quad j \in \mathcal{N}$$
(6)

$$y_j, x_{ij} \in \{0, 1\} \quad i \in \mathcal{N} \quad j \in \mathcal{N}.$$

$$\tag{7}$$

The objective function (1) maximizes the total served demand. Constraints (2) guarantee that each client is served by at most one facility. Constraint (3) defines the number of facilities to be opened. Constraints (4) link location to allocation variables, only allowing clients to be allocated to an opened facility. Constraints (5) and (6) are related to the probabilistic nature of the problem. Specifically, constraints (5) ensure that facility j has less than b clients in the queue with at least probability  $\alpha$ , and constraints (6) ensure that the waiting time for service at facility j is at most  $\tau$  minutes with probability of at least  $\alpha$ . Constraints (7) define the binary nature of the variables. Obviously,  $x_{ij}$  equals zero for all  $j \notin \mathcal{N}_i$ . The PMCLAP is NP-hard [24], therefore this model can only be solved exactly in reasonable computing times for small instances. We evaluate the performance of a state-of-the-art solver in Section 4.

Observe that, by disregarding constraints (5) and (6), the remaining model corresponds to the maximal covering location problem.

# 3 Hybrid adaptive large neighborhood search algorithm

Considering the location and allocation decisions of the problem separately, an iterative hybrid method was developed. At each iteration, the location solution values are obtained by a powerful and flexible ALNS heuristic, in which an integer subproblem was embedded. This subproblem is then solved exactly by mathematical programming at each iteration, in order to determine the optimal allocation solution values and the solution cost.

Figure 1 shows a representation of a location solution for a network with n = 10 location candidates and p = 3 open facilities.



**Figure 1:** Representation of the location variable y

In general terms, the idea of the ALNS is to iteratively destroy and repair parts of a solution with the aim of finding better solutions. There are a number of destroy and repair operators, and they compete to be used at each iteration. Operators that have performed better in the past have a higher probability of being used. In our implementation, destroy and repair mechanisms have been created with the aim of closing and opening facilities, exploring our knowledge of the problem. As a result, allocation decisions are not made by the heuristic, which yields an integer problem in which location decisions are already fixed. This problem is then solved to optimality by mathematical programming at each iteration. The algorithm can therefore be described as a *matheuristic* [20], i.e., as a hybridization of a heuristic and of a mathematical programming algorithm.

The hybrid method aims to maximize the demand satisfaction. Facilities are removed and inserted in the solution at each iteration by means of destroy and repair operators. A roulette wheel mechanism controls the choice of the operators, with a probability that depends on their past performance. More concretely, to each operator r are associated a score  $\pi_r$  and a weight  $\omega_r$  whose values depend on the past performance of the operator. Then, given h operators, operator  $\bar{r}$  will be selected with probability  $\omega_{\bar{r}} / \sum_{r=1}^{h} \omega_r$ . Initially, all weights are set to one and all scores are set to zero. The search is divided into segments of  $\theta$  iterations each, and the weights are computed by taking into account the performance of the operators during the last segment. At each iteration, the score of the selected operator is increased by  $\sigma_1$  if the operator identifies a new best solution, by  $\sigma_2$  if it identifies a solution better than the incumbent, and by  $\sigma_3$  if the solution is not better but is still accepted. After  $\theta$  iterations, the weights are updated by considering the scores obtained in the last segment as follows: let  $o_{rs}$  be the number of times operator r has been used in the last segment s. The updated weights are then

$$\omega_r := \begin{cases} \omega_r & \text{if } o_{rs} = 0\\ (1 - \eta)\omega_r + \eta \pi_r / o_{rs} & \text{if } o_{rs} \neq 0, \end{cases}$$
(8)

where  $\eta \in [0, 1]$  is called the reaction factor and controls how quickly the weight adjustment reacts to changes in the operator performance. The scores are reset to zero at the end of each segment.

As in other ALNS implementations [8, 25, 26], an acceptance criterion based on simulated annealing is used. Let  $z(\cdot)$  be the cost of solution  $\cdot$ . Given a solution s, a neighbor solution s' is always accepted if z(s') > z(s), and is accepted with probability  $e^{(z(s)-z(s'))/T}$ otherwise, where T > 0 is the current temperature. The temperature starts at  $T_{start}$  and is decreased by a cooling rate factor  $\phi$  at each iteration, where  $0 < \phi < 1$ .

The main features of the algorithm are described in the next subsections. Optional initial solutions are described in Section 3.1. The list of destroy and repair operators is provided in Section 3.2. The subproblem resulting from each ALNS iteration and its solution procedure is described in Section 3.3, and an improvement procedure is described in Section 3.4. Finally, the parameters of the implementation and a pseudocode are provided in Section 3.5.

#### 3.1 Initial solution

The algorithm can be initialized from an empty solution or from an arbitrary solution, e.g., randomly selecting p facilities to be opened. If the solution is empty, then no destroy operator can be applied at the first iteration, and only repair operators are used to open p facilities. This implementation starts with a random solution. Several papers have already demonstrated that the quality of the initial solution does not influence the overall performance of the ALNS algorithm [2, 7, 8].

#### **3.2** List of operators

When designing the operators, the characteristics of the problem have been carefully considered. Given a solution, destroy and repair operators will close and open facilities, taking advantage of the problem's characteristics to conveniently exploit different neighborhoods. The list of the developed destroy and repair operators follows.

#### 3.2.1 Destroy operators

#### 1. Randomly close $\rho$ facilities

This operator randomly selects  $\rho$  facilities and closes them. Here,  $\rho$  is a random number following a semi-triangular distribution with a negative slope, bounded at [1, p]. It is useful for refining the solution since it does not change the solution much when  $\rho$  is small, which happens frequently due to the shape of its probability distribution. However, it still yields a major transformation of the solution when  $\rho$  is large.

#### 2. Close the facility with fewer potential clients

This operator identifies the opened facility with fewer potential clients and closes it. Here, each opened facility j is evaluated and the number of clients within S units of distance from it is counted. It is useful for closing a facility which has few clients, allowing for a facility with a greater potential to be opened.

#### 3. Close the facility with smaller potential total demand

This operator closes the facility with the smallest potential demand allocated to it. It is similar to the previous removal heuristic, but here the total demand within S units of distance from each opened facility j is considered.

#### 4. Close one of the two closest facilities

This operator identifies the two closest facilities opened in the current solution and randomly closes one of them. The rationale behind this operator is to avoid too much overlapping and to allow a facility to be opened such that more clients are served.

#### 3.2.2 Repair operators

All repair operators identify the number of open facilities in the solution and is repeated as many times as necessary such that in the end the solution contains p facilities.

#### 1. Randomly open one facility

This operator randomly opens one facility in the current solution. It is useful to diversify the search towards a good solution.

#### 2. Open a facility located at, at least, 2S units from all open facilities

This operator opens a facility that is located more than 2S units from all open facilities. If no such facility exists, the one located the farthest away from all open facilities is inserted. The motivation for this operator is to open a facility to serve clients not yet served by any of the opened facilities.

#### 3. Open a facility with the highest service potential (clients)

This operator evaluates all closed facilities and identifies the one that could serve the highest number of clients not yet served by any of the opened facilities. The idea is to serve clients not yet covered by any other facility, but this time overlapping is allowed, which helps increasing the service level. This is useful for the probabilistic part of the problem. In the event where all clients are already covered, a random facility is opened.

#### 4. Open a facility with the highest service potential (demand)

This operator evaluates all closed facilities and identifies the one that could serve the highest demand not yet covered by any of the opened facilities. The idea is to serve the demand not yet covered by any other facility, but this time overlapping is allowed, which helps increasing the service level, useful for the probabilistic part of the problem. In the event where all the demand is already covered, a random facility is opened.

#### 3.3 Subproblem solution

Once the ALNS heuristic has destroyed and repaired the solution, one needs to make all allocation decisions taking into account the probabilistic constraints in order to obtain the solution value. This is done efficiently by mathematical programming by solving the following IP, in which variables  $y_j$  are updated to their values  $\bar{y}_j$  obtained from the ALNS heuristic. In this formulation, the bounds on  $\bar{y}_j$  are already defined, implying that the constraint on the number of open facilities is automatically respected:

maximize 
$$\sum_{i \in \mathcal{N}} \sum_{j \in \mathcal{N}} d_i x_{ij}$$
 (9)

subject to

$$\sum_{j \in \mathcal{N}} x_{ij} \le 1 \quad i \in \mathcal{N} \tag{10}$$

$$x_{ij} \le \bar{y}_j \quad i \in \mathcal{N}_j \quad j \in \mathcal{N} \tag{11}$$

$$\sum_{i \in \mathcal{N}_j} f_i x_{ij} \le \mu \sqrt[b+2]{1-\alpha} \quad j \in \mathcal{N}$$
(12)

or

$$\sum_{i \in \mathcal{N}_j} f_i x_{ij} \le \mu_j + \frac{1}{\tau} \ln \left( 1 - \alpha \right) \quad j \in \mathcal{N}$$
(13)

$$x_{ij} \in \{0,1\} \quad i \in \mathcal{N} \quad j \in \mathcal{N}.$$

$$(14)$$

This problem is significantly easier to solve than the problem defined by (1)-(7). Here, at each iteration one just needs to update the bounds on variables  $x_{ij}$  in constraints (11). Solving this subproblem by mathematical programming is relatively simple, given that one can take advantage of the fact that only a small portion of the problem changes at each iteration, thus the reoptimization is rather fast. Indeed, one can solve several of these problems per second.

#### **3.4** Improvement procedure

An improvement procedure to polish a given good solution and try to locally improve it was also developed. This is done whenever the ALNS algorithm finds a new best solution, and at every  $\theta$  iterations. In the improvement procedure, a mathematical programming model with the best known solution is defined, allowing two facilities to be closed and other two facilities to be opened. This can be seen as a neighborhood search in which all combinations of two opened facilities are closed and all combinations of two closed facilities are opened. If this yields an improved solution, the ALNS is updated with it. The improvement procedure consists of solving the following IP, in which  $\bar{y}_j$  is a binary vector indicating whether facility j is opened (one) or closed (zero).

maximize 
$$\sum_{i \in \mathcal{N}} \sum_{j \in \mathcal{N}} d_i x_{ij}$$
 (15)

subject to

$$\sum_{i \in \mathcal{N}} y_j = p \tag{16}$$

$$\sum_{j \in \mathcal{N}} x_{ij} \le 1 \quad i \in \mathcal{N} \tag{17}$$

$$x_{ij} \le y_j \quad i \in \mathcal{N}_j \quad j \in \mathcal{N} \tag{18}$$

$$\sum_{i \in \mathcal{N}_j} f_i x_{ij} \le \mu^{b+2} \sqrt{1-\alpha} \quad j \in \mathcal{N}$$
(19)

or

$$\sum_{i \in \mathcal{N}_j} f_i x_{ij} \le \mu_j + \frac{1}{\tau} \ln \left( 1 - \alpha \right) \quad j \in \mathcal{N}$$
(20)

$$\sum_{j \in \mathcal{N}} \bar{y}_j y_j = p - 2 \tag{21}$$

$$y_j, x_{ij} \in \{0, 1\} \quad i \in \mathcal{N} \quad j \in \mathcal{N}.$$

$$(22)$$

In this problem, (15)-(20) are equal to (1)-(6). The added constraint (21) ensures that p-2 of the opened facilities need to remain open. The algorithm needs to open two closed facilities to respect constraint (16). This local search heuristic is not added as an operator of the ALNS because it is significantly more complex than the remaining operators.

#### 3.5 Parameter settings and pseudocode

The parameter settings used in the ALNS implementation are now described. These were set after an early tuning phase. The maximum number of iterations  $i_{max}$  depends on the starting temperature  $T_{start}$  and on the cooling rate  $\phi$ . These parameters were set as follows:

$$T_{start} = 30000$$
 (23)

$$\phi = (0.01/T_{start})^{1/i_{max}}.$$
(24)

This makes the cooling rate a function of the desired number of iterations, adjusting accordingly the probability that the ALNS mechanism will accept worsening solutions. The stopping criterion is satisfied when the temperature reaches 0.01. In this implementation, the maximum number of iterations  $i_{max}$  was set to 1000 for instances with less than 100 clients, 2000 for instances with less than 500 clients, and 3000 for instances with more than 500 clients. The segment length  $\theta$  was set to 200 iterations, and the reaction factor  $\eta$  was set to 0.7, thus defining the new weights by 70% of the performance on the last segment and 30% of the last weight value. The scores are updated with  $\sigma_1 = 10$ ,  $\sigma_2 = 5$ and  $\sigma_3 = 2$ . Algorithm 1 shows the pseudocode of the ALNS implementation.

#### Algorithm 1: Hybrid ALNS matheuristic - part 1

- 1: Initialize: set all weights equal to 1 and all scores equal to 0.
- 2:  $s_{best} \leftarrow s \leftarrow initial \ solution, \ T \leftarrow T_{start}.$
- 3: while T > 0.01 do
- 4:  $s' \leftarrow s;$
- 5: select a destroy and a repair operator using the roulette-wheel mechanism based on the current weights. Apply the operators to s' and update the number of times they are used;

6: solve subproblem defined by (9)–(14), obtaining 
$$z(s')$$
.

7:	$\mathbf{if} \ z(s') > z(s) \ \mathbf{then}$
8:	$s \leftarrow s';$
9:	if $z(s) > z(s_{best})$ then
10:	$s_{best} \leftarrow s;$
11:	update the score for the operators used with $\sigma_1$ ;
12:	apply the improvement procedure to $s_{best}$ .
13:	else
14:	update the score for the operators used with $\sigma_2$ .
15:	end if
16:	else
17:	if $s'$ is accepted by the simulated annealing criterion then
18:	$s \leftarrow s';$
19:	update the scores for the operators used with $\sigma_3$ .
20:	end if
21:	end if

Alg	gorithm 1: Hybrid ALNS matheuristic - part 2 (continued)
22:	if the iteration count is a multiple of $\theta$ then
23:	update the weights of all operators and reset their scores;
24:	apply the improvement procedure to $s_{best}$ .
25:	end if
26:	$T \leftarrow \phi T;$
27:	end while
28:	return s <sub>hest</sub> ;

## 4 Computational experiments

This section provides details and results of the extensive computational experiments carried out to assess the quality of the ALNS matheuristic. The algorithm was coded in C++ and the subproblems were solved by CPLEX using Concert Technology version 12.6. All computations were performed on machines equipped with an Intel Xeon<sup>TM</sup> processor running at 2.66 GHz. The ALNS algorithm needed less than 1 GB of RAM memory. The model described in Section 2 was implemented in CPLEX and executed on machines with up to 48 GB of RAM. All the machines run under the Scientific Linux 6.0 operating system.

A large dataset of benchmark instances with three classes of instances was solved: 26 instances contain 30 nodes, 24 instances contain 324 nodes, and 24 instances contain 818 nodes. The number p of facilities to open varies from two to 50. The service radius is equal to 1.5 miles for the instances with 30 nodes, 250 meters for instances with 324 nodes, and 750 meters for instances with 818 nodes. The 30-node dataset was proposed by Marianov and Serra [21] and the 324 and 818-node datasets were proposed by Corrêa et al. [10]. These datasets have since then been used to evaluate the heuristic of Marianov and Serra [21], the constructive genetic algorithm of Corrêa and Lorena [9], the clustering search algorithm of Corrêa et al. [10], and the column generation heuristic of Corrêa et al. [11].

The name of the instances in tables 1–3 contains the values of the parameters used in each run. For example, instance 30\_2\_0\_0\_85 refers to a 30-node problem with two facilities, the congestion type based on the number of clients (0 for queue size, 1 for waiting time), the congestion parameter (number of clients b on the queue, or the waiting time  $\tau$  in minutes) and the minimum probability  $\alpha$ , in percentage value. The rate parameter  $\mu$  is fixed at 72 for the 30-node network, and at 96 for the 324 and 818-node networks. The parameter  $f_i$  that appears in formulations (1)–(7), (9)–(14) and (15)–(22) is calculated as  $fd_i$ , with f = 0.01 for the 324 and 818-node network. For the 30-node network, f = 0.015 (queue size type constraints) or f = 0.006 (waiting time type constraints).

Tables 1–3 contain, for each instance, the best and the average solutions (when available) and the respective solution times obtained from six different methods. The best solution value for each instance is presented in boldface. In the CPLEX section of each table, an asterisk denotes a new best known solution obtained by an exact method. For the column generation heuristic, the column Gap (%) contains the percentage difference between the solution and a heuristic upper bound.

For the ALNS results, each instance was executed 3 times. The *Average* column in the ALNS section shows the consistency of the proposed method. The figures presented in the *Time* (s) columns are also averages.

As presented in Table 1, the proposed exact method proved optimality for all 26 instances. The ALNS algorithm obtained the optimal solution for all instances, performing better than all the methods of the literature as highlighted in the *Average* row at the bottom of the table, being 10 times faster than CPLEX.

In Table 2, using the proposed exact method, CPLEX proved optimality for 23 out of 24 instances. The ALNS algorithm was able to find the optimal solution for 19 instances and performed better than the literature in all other five instances.

In Table 3, CPLEX proved optimality for all instances. The ALNS algorithm finds 19 of them and performed better than the previous state-of-the-art heuristic for one instance.

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Table

:																
3	ap (%)	Time (s)	Solution	Time (s)	Best	Average	Time (s)	Best	Average	Time (s)	Solution	$\mathrm{Gap}\;(\%)^1$	Time (s)	Best	Average	Time (s)
	0.000	0	3700	0.000	3700	3700	0.310	3700	3700.0	0.009	3700	0.000	0.530	3700	3700.0	12.333
_	0.000	0	4630	0.000	5090	5090	0.360	5090	5090.0	0.018	5090	0.196	5.550	5100	5100.0	9.000
0	0.000	0	4780	0.000	5210	5210	0.380	5210	5210.0	0.016	5210	1.321	4.770	5210	5210.0	4.667
-	0.000	0	4470	0.000	4520	4513	0.300	4520	4520.0	0.015	4520	0.000	0.700	4520	4520.0	11.333
)	0.000	0	5210	0.000	5390	5390	0.510	5390	5390.0	0.025	5390	0.119	28.030	5390	5390.0	5.000
_	0.000	0	5210	0.000	5390	5390	0.480	5390	5390.0	0.024	5390	0.742	3.770	5390	5390.0	3.000
0	0.000	9	5080	0.000	5240	5240	0.480	5240	5240.0	0.024	5240	0.763	14.750	5270	5270.0	44.667
0	0.000	1	5210	0.000	5390	5390	0.470	5390	5390.0	0.023	5390	0.742	1.880	5390	5390.0	3.667
)	0.000	0	5230	0.000	5390	5390	0.500	5390	5390.0	0.027	5390	0.622	11.450	5390	5390.0	3.667
0	0.000	0	2160	0.000	2160	2160	0.530	2160	2160.0	0.009	2160	0.000	0.360	2160	2160.0	13.333
)	0.000	0	5260	0.000	5390	5390	0.540	5390	5390.0	0.026	5390	1.391	30.880	5390	5390.0	8.333
)	0.000	0	4550	0.000	4600	4600	0.610	4600	4600.0	0.022	4600	0.000	0.810	4600	4600.0	105.667
0	0.000	0	1890	0.000	1920	1920	0.660	1920	1920.0	0.014	1920	0.000	0.440	1920	1920.0	17.333
)	0.000	0	2870	0.000	2880	2877	0.590	2880	2880.0	0.013	2880	0.000	0.450	2880	2880.0	15.000
_	0.000	13	5210	0.000	5330	5323	0.800	5330	5317.6	0.041	5330	0.375	6.910	5330	5330.0	288.667
0	0.000	93	2910	0.000	3020	3001	0.740	3050	3033.2	0.021	3050	0.000	0.890	3050	3050.0	234.000
)	0.000	1	5210	0.000	5390	5390	0.770	5390	5390.0	0.035	5390	0.464	34.170	5390	5390.0	15.000
)	0.000	1	2280	0.000	2390	2390	0.740	2400	2398.8	0.019	2400	0.000	3.080	2400	2400.0	26.667
)	0.000	1	4670	0.000	4700	4700	0.730	4700	4700.0	0.028	4700	0.000	0.830	4700	4700.0	42.667
)	0.000	1	5390	0.000	5410	5392	0.840	5410	5391.0	0.037	5410	1.054	42.410	5410	5410.0	62.333
)	0.605	10803	3480	0.000	3610	3610	0.910	3610	3608.8	0.031	3610	1.022	30.640	3610	3610.0	514.000
0	0.188	10802	5120	0.000	5300	5274	1.000	5330	5286.4	0.038	5300	0.755	11.740	5330	5330.0	322.333
_	0.000	1	5060	0.000	5390	5390	0.970	5390	5390.0	0.038	5390	0.395	48.440	5390	5390.0	31.667
)	0.000	1	3860	0.000	4060	4060	1.030	4060	4060.0	0.039	4060	0.517	18.920	4060	4060.0	301.000
0	0.000	1	5300	0.000	5390	5390	0.880	5390	5390.0	0.035	5350	2.159	41.840	5410	5410.0	61.333
)	0.000	0	5390	0.000	5470	5470	0.950	5470	5470.0	0.032	5470	0.000	1.200	5470	5470.0	8.333
	0:030	835.577	4389.6	0.000	4528.1	4525.0	0.657	4530.8	4527.1	0.025	4528.1	0.486	13.286	4533.1	4533.1	83.269

<sup>1</sup> heuristic gap

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	Time (s)	1255.333	865.667	1435.000	857.000	987.667	1292.000	1406.333	1182.667	1034.667	1492.667	1747.000	1127.333	6191.667	3936.333	7212.667	4417.333	6388.000	6667.333	5488.667	7417.667	3561.333	5912.667	7130.667	5551.333	3523.292
ALNS	Average	37180.0	21460.0	51000.0	35360.0	59740.0	45390.0	27700.0	29360.0	30950.0	26920.0	28330.0	29680.0	74357.7	42919.7	101974.0	70720.0	119447.3	90780.0	55398.3	58720.0	61900.0	53838.7	56655.0	59360.0	52880.9
	$\operatorname{Best}$	37180	21460	51000	35360	59740	45390	27700	29360	30950	26920	28330	29680	74360	42920	101978	70720	119455	90780	55399	58720	61900	53839	56655	59360	52881.5
ion [11]	Time (s)	275.110	65.200	507.810	47.330	604.480	327.840	238.390	145.880	42.910	144.720	315.700	81.810	2630.440	2425.520	10801.330	1067.410	10801.590	2369.980	8457.660	1377.420	735.140	4645.490	10800.920	1273.390	2507.645
nn Generati	$\mathrm{Gap}~(\%)^1$	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.003	0.000	0.024	0.000	0.019	0.000	0.007	0.000	0.000	0.004	0.009	0.000	0.003
Colun	Solution	37180	21460	51000	35360	59740	45390	27700	29360	30950	26920	28330	29680	74358	42920	101973	70720	119448	90780	55396	58720	61900	53838	56654	59360	52880.7
bh [10]	Time (s)	3.460	3.160	3.410	3.170	3.330	3.100	3.370	3.520	3.330	3.500	3.430	3.360	9.710	9.370	9.070	9.060	8.990	9.400	9.650	10.330	9.740	9.820	9.550	10.080	6.455
ering Searc	Average	37163.2	21447.2	50946.3	35354.6	59688.5	45354.6	27692.1	29341.9	30943.3	26910.6	28310.3	29665.5	74106.7	42804.9	101177.4	70628.2	118613.6	90521.2	55226.7	58583.4	61822.6	53689.5	56429.9	59242.6	52736.0
Clust	Best	37173	21455	50948	35359	59693	45374	27698	29351	30948	26917	28318	29672	74165	42840	101374	70656	118771	90556	55306	58604	61847	53793	56532	59285	52776.5
A [9]	Time $(s)$	8.100	8.630	7.690	7.790	7.620	7.810	8.540	8.270	8.340	8.350	8.280	8.260	23.690	24.300	24.690	23.400	23.330	24.150	23.920	24.700	23.810	24.320	24.150	26.030	16.174
stuctive G	Average	37069.0	21373.0	50711.0	35304.0	59437.0	45245.0	27602.0	29260.0	30895.0	26835.0	28221.0	29593.0	73001.0	42318.0	98353.0	70308.0	115235.0	89355.0	54414.0	57571.0	61266.0	52958.0	55813.0	58577.0	52113.1
Cor	$\operatorname{Best}$	37145	21431	50880	35342	59624	45347	27675	29324	30932	26883	28280	29641	73407	42577	99576	70471	116639	89970	54804	58009	61545	53300	56216	58941	52415.0
ristic [21]	Time (s)	0.220	0.140	0.200	0.160	0.200	0.200	0.170	0.140	0.170	0.140	0.250	0.220	0.830	0.730	1.020	0.740	0.770	0.810	0.840	1.020	0.880	0.630	1.340	0.940	0.532
MS heu	Solution	37081	21386	50750	35250	59598	45300	27583	29288	30902	26855	28206	29638	73981	42714	100628	70368	118451	90424	55006	58577	61637	53377	56180	59119	52595.8
	Time $(s)$	13	6	22	14	22	6	14	9	11	15	22	9	198	22	612	55	10804	74	52	85	35	49	167	56	515.500
CPLEX	$\mathrm{Gap}~(\%)$	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.008	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
	Solution	37180	21460	51000	35360	59740	45390	27700	29360	30950	26920	28330	29680	$74360^{*}$	42920	$102000^{*}$	70720	$119470^{*}$	$90780^{*}$	$55400^{*}$	58720	61900	$53840^{*}$	$56660^{*}$	$59360^{*}$	52883.3
-	Instance	324_10_0_0_85	$324_{-}10_{-}0_{-}0_{5}$	324_10_0_1_85	324_10_0_1_95	$324.10_{-}0_{-}2_{-}85$	324_10_0_2_95	324_10_1_40_85	324_10_1_41_85	324_10_1_42_85	324_10_1_48_90	324_10_1_49_90	324_10_1_50_90	324_20_0_0_85	$324_{-}20_{-}0_{-}0_{-}95$	324_20_0_1_85	324_20_0_1_95	$324\ 20\ 0\ 2\ 85$	324_20_0_2_95	324_20_1_40_85	$324\ 20\ 1\ 41\ 85$	324_20_1_42_85	324_20_1_48_90	324 20 1 49 90	324_20_1_50_90	Average

 $^{\ast}$  indicates new best known solution obtained by an exact method  $^{1}$  heuristic gap

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ALNS	) Best Average Time (s)	<b>21460</b> 21460.0 6818.000	<b>35360</b> 35360.0 10407.000	<b>45390</b> 45390.0 7400.000	<b>26920</b> 26920.0 8212.000	<b>28330</b> 28330.0 8052.667	29680 29680.0 9078.333	<b>74360</b> 74360.0 17183.667	<b>42920</b> 42920.0 9890.333	<b>102000</b> 102000.0 16602.000	<b>70720</b> 70720.0 16880.667	<b>119480</b> 119480.0 19074.667	<b>90780</b> 90780.0 14622.667	<b>55400</b> 55400.0 15044.333	<b>58720</b> 58720.0 14384.000	<b>61900</b> 61900.0 14487.000	<b>53840</b> 53840.0 13808.667	<b>56660</b> 56660.0 13008.333	<b>59360</b> 59360.0 14568.667	185637 185587.7 24094.333	254996 254987.3 23978.000	298692 298648.3 23729.667	134597 134593.3 25037.333	<b>141650</b> 141606.7 24425.000	148397 $148378.0$ $25031.667$
1 Generation [11]	$\operatorname{Gap}(\%)^1$ Time (s)	0.000 163.08	0.000 207.69	0.000 251.33	0.000 185.41	0.000 196.06	0.000 199.28	0.000 412.74	0.000 248.13	0.000 447.06	0.000 390.03	0.000 473.52	0.000 460.19	0.000 293.62	0.000 372.28	0.000 380.64	0.000 343.08	0.000 324.64	0.000 364.84	0.001 $3695.94$	0.000 5072.75	0.070 6004.53	0.000 2317.55	0.000 2713.86	0.000 2444.64
Colum	Solution	21460	35360	45390	26920	28330	29680	74360	42920	102000	70720	119480	90780	55400	58720	61900	53840	56660	59360	185898	255000	298490	134600	141650	148400
ch [10]	Time (s)	11.230	11.540	12.170	11.320	12.230	11.330	66.810	54.840	67.360	62.910	74.360	66.800	61.040	57.310	58.710	59.560	67.420	58.480	364.200	387.370	392.290	335.000	356.800	337.400
tering Searc	Average	21459.9	35360.0	45390.0	26920.0	28330.0	29680.0	74359.8	42918.9	101998.9	70719.2	119477.6	90779.6	55399.0	58719.9	61898.8	53839.6	56660.0	59359.9	185775.6	254905.0	298517.6	134561.6	141532.8	148321.9
Clus	$\operatorname{Best}$	21460	35360	45390	26920	28330	29680	74360	42920	102000	70720	119480	90780	55400	58720	61900	53840	56660	59360	185880	254985	298582	134598	141586	148383
A [9]	Time (s)	43.650	50.450	49.370	48.350	47.780	47.810	90.040	76.200	89.190	80.420	89.180	84.990	88.330	87.620	90.430	87.870	88.710	87.040	177.340	171.860	171.740	177.670	174.960	173.960
nstuctive G	Average	21449.3	35346.0	45377.4	26901.0	28298.0	29673.8	74279.4	42817.7	101898.8	70557.1	119306.4	90672.9	55235.7	58677.6	61719.7	53762.2	56465.3	59279.8	184153.6	252884.6	296182.8	133999.4	140143.4	147123.8
Col	$\operatorname{Best}$	21455	35356	45387	26915	28320	29678	74341	42870	101955	70653	119445	90747	55341	58706	61839	53814	56605	59336	184428	253438	296763	134079	140439	147202
ristic [21]	Time (s)	4.940	13.050	12.090	11.380	8.630	18.280	75.050	25.670	76.060	37.030	105.480	75.190	66.110	69.630	71.810	22.410	34.340	39.840	756.720	730.200	757.730	596.110	571.170	667.670
MS heu	Solution	21429	35339	45375	26907	28309	29661	74313	42793	101933	70644	119397	90730	55325	58637	61814	53728	56602	59269	185426	254509	298217	134088	141281	147931
	Time (s)	557	657	648	586	659	682	785	562	1491	610	1579	841	833	641	929	640	948	877	2956	6332	4435	785	1719	1946
CPLEX	$\mathrm{Gap}~(\%)$	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000
	Solution	21460	35360	45390	26920	28330	29680	74360	42920	$102000^{*}$	70720	$119480^{*}$	90780	$55400^{*}$	$58720^{*}$	$61900^*$	53840	56660	59360	$185900^{*}$	$255000^{*}$	$298700^{*}$	$134600^{*}$	$141650^{*}$	$148400^{*}$
Instance	COTTONETT	818-10-0-05	818_10_0_1_95	818-10-0-2-95	818-10-1-48-90	818_10_1_49_90	818-10-1-50-90	818-20-0-0-85	818_20_0_0_95	818-20-0-1-85	818-20-0-1-95	818_20_0_2_85	818-20-0-2-95	818-20-1-40-85	818_20_1_41_85	818_20_1_42_85	818-20-1-48-90	818_20_1_49_90	818-20-1-50-90	818-50-0-0-85	818-50-0-1-85	818-50-0-2-85	818-50-1-48-90	818-50-1-49-90	818-50-1-50-90

 $^{\ast}$  indicates new best known solution obtained by an exact method  $^{1}$  heuristic gap

# 5 Conclusion

This study presented a hybrid method for solving the probabilistic maximal covering location-allocation problem. The algorithm is based on an adaptive large neighborhood search heuristic to determine the location decisions of the problem. Allocation subproblems are solved exactly by mathematical programming at each iteration. A flexible improvement procedure polishes good solutions obtained by the metaheuristic. A high performance solver has been employed to obtain bounds and prove optimality for some instances. This exact approach has found new best known solutions for 19 instances, proving optimality for 18 of them. The hybrid method performed very consistently, finding the best known solutions for 94,5% of the instances, outperforming the state-of-the-art heuristic method from the literature.

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