



Séminaire du CIRRELT

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## Internal re-supply operations in a space starved environment: the cases of shipboard and hospital logistics

**Abstract :** This presentation reports on part of the findings of an ongoing research project onboard large cruise ships and within hospitals. These two domains show similar challenges in terms of front and back office operation necessities, space constraints and serious governmental regulatory framework. In both cases, supply chains are providing goods that support service operations. The research goal is to understand complex and dense re-supply operations in such space starved environments such as hospitals and hospitality venues. We present best practices that were found in this field study as they relate to re-supply operations and lessons learned are generalized to other industries. Finally, this research should improve overall understanding of efficiency in restricted spaces and help improve overall efficiency of operation systems specifically in Service Supply Chains.

**Note :** Dr. Simon Véronneau is an Associate Researcher at the Supply Chain Research Group (Groupe CHAÎNE) at HEC Montreal as well as at the Inter-University Research Center on Enterprise Networks, Logistics and Transportation (CIRRELT). He recently served a three year term as a scientific advisor on the cruise ship wastewater science advisory panel for the department of environmental conservation in the state of Alaska. He holds a Ph.D. in Operations Management from HEC Montreal, and a Master of Science in Transport Management from Universiteit Antwerpen. Dr. Véronneau's research focuses on global supply chains, transport management, and real-time critical operations management. He is a licensed Master Mariner with work experience in the Canadian Coast Guard, cruise ships, and merchant ships. He was elected to Alpha Iota Delta and previously held a faculty appointment at Quinnipiac University.

LUNDI

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15h30

Local 1609  
Pavillon Palasis-Prince  
Université Laval

Ouvert à tous

Organisateur  
Yan Cimon

